



Overview

The Capensys library of training materials supports your blended learning strategy to give users different types of training depending on how they wish to learn.

The Blended Learning Types

Capensys offers interactive courseware, Tutorials and KnowledgeChecks (e-L), Learning in Action (LiA), Trainer and User Guides (ILT) and Just-in-Time coaching QuickLearn (QL).

Interactive Courseware (E-L)

This interactive courseware is scenario and workflow based. It has three components: Watch, Try and KnowledgeCheck – scored exercise. Our recent courseware is all mobile compatible.

Instructor-led Trainer and User Guides (ILT)

SmartScript trainer guides are scenario-based, step-by-step procedures, with trainer tips and links to online learning which can be pointed out during class to assist users and reassure them that there is revision and reference material after the class. They link the online learning with the workshops and so provide a genuinely blended approach. SmartGuide user handouts have exercises students can refer to in class or review when they are back at their desks. They also provide the links to the online learning for revision and reference.

QuickLearn









Need just-in-time training? QuickLearn is a searchable knowledgebase of Quick Reference Guides and videos. Users can access it while working or you can email links to users when needed (great for the Help Desk). It is also available on mobile devices. QuickLearn can be tailored to your firm colors and logos.







Learning in Action (LiA)



LiA works in the live application, so users can be trained and evaluated in your firm's own environment. LiA comes with a library of ready-made exercises and it is very easy for trainers to create firm-specific exercises. LiA exercises accept any method of performing a task, irrespective of whether it is a right click, keystroke combination, ribbon, double click etc. This tool is idea for evaluations, benchmarking or LTC4 Certification.





Course List


In the table below, you will find all our current courses. We have provided an easy indication as to whether the course includes e-learning Courseware (E-L), Instructor-led Trainer and User Guides (ILT), QuickLearn content management (QL) or Learning in Action (LiA).

Application	Course	Courseware	Instructor-led Trainer/User Guides	QuickLearn	Learning in Action
	Adobe Acrobat DC Professional	E-L	ILT	QL	
	Adobe Acrobat XI Professional	E-L		QL	
	Adobe Acrobat X Professional	E-L			
	Adobe Acrobat – Navigating a PDF				LiA
	Adobe Acrobat – Collaborating with PDF				LiA
	Create 7.7	E-L	ILT	QL	
	Create 7.3	E-L		QL	
	BEC LegalBar	E-L		QL	
	(Tikit) Carpe Diem 3.4 - 2010	E-L			
	CCC Macro Pro	E-L			
	ChangePro 10.1	E-L	ILT	QL	
	ChangePro 7.5	E-L			
	DocsCorp cleanDocs 2.3	E-L		QL	
	DocsCorp cleanDocs 2.1	E-L			
	DocsCorp cleanDocs 1.8	E-L			
	DocsCorp compareDocs 4.3	E-L		QL	
	DocsCorp compareDocs 4.1	E-L			
	DocsCorp compareDocs 3.4	E-L			
	DocsCorp compareDocs – Comparing Documents				LiA
	DocsCorp pdfDocs 4.6	E-L	ILT	QL	




Application	Course	Courseware	Instructor-led Trainer/User Guides	QuickLearn	Learning in Action
	DocsCorp pdfDocs 4.5	E-L	ILT	QL	
	DocsCorp pdfDocs 4.1	E-L			
	DocsCorp pdfDocs – Navigating a PDF				LiA
	DocsCorp pdfDocs – Modifying a PDF				LiA
	DocsCorp pdfDocs – Collaborating with PDF				LiA
	DocsCorp pdfDocs French 4.5	E-L			
	DocXtools 9.2 Numbering/Styles/Cross-references with Office 2016	E-L	ILT	QL	
	DocXtools 7.1	E-L			
	DocXtools Compare	E-L			
	DTE Axiom	E-L		QL	
	Elite WebView 5.4	E-L			
	Elite 3E 2.7	E-L			
	iCreate 7 EP2	E-L			
	iCreate 7	E-L	ILT	QL	
	iManage FileSite 9.3	E-L	ILT	QL	
	iManage FileSite 9.2	E-L			
	iManage FileSite 9	E-L			
	iManage FileSite 8.5	E-L	ILT		
	FileSite – Saving Documents				LiA
	FileSite – Locating a Document				LiA



Application	Course	Courseware	Instructor-led Trainer/User Guides	QuickLearn	Learning in Action
	FileSite – Opening Versions				LiA
	FileSite – Saving Email				LiA
	FileSite – Saving Email Attachments				LiA
	FileSite – Searching for a Workspace				LiA
	FileSite – Emailing Document Copies and Links				LiA
	FileSite – Searching for Email				LiA
	FileSite – Working with My Matters				LiA
	iManage DeskSite 9.3	E-L	ILT	QL	
	iManage DeskSite 9	E-L			
	iManage Share	E-L	ILT	QL	
	iManage Work 10	E-L	ILT	QL	
	iManage Work 10.2 (Tree View)	E-L	ILT	QL	
	iManage Work 10 Mobile	E-L		QL	
		Innova Numbering 8.1	E-L	ILT	QL
Innova Numbering 7.6		E-L		QL	
Innova Numbering 6		E-L			
Innova – Working with Paragraph Numbering					LiA
Innova – Creating a TOC					LiA
	Intapp Time Entry Mobile 8.7	E-L		QL	
	Intapp Time Entry 7	E-L		QL	

Application	Course	Courseware	Instructor-led Trainer/User Guides	QuickLearn	Learning in Action
	Intapp Time Entry 6	E-L		QL	
InterAction®	InterAction 6	E-L	ILT	QL	
KOFAX	Kofax Power PDF Advanced 3.1	E-L	ILT	QL	
	Litera Numbering 11.5	E-L		QL	
	Workshare Compare 10.6	E-L	ILT	QL	
	Workshare Compare 10.4	E-L	ILT	QL	
	Workshare Protect 10.4	E-L	ILT	QL	
	MacPac Templates 10	E-L			
	MacPac Numbering 9	E-L			
	MacPac Numbering Forte 9.9	E-L		QL	
META ♦ DACT	Metadact 4.2	E-L	ILT	QL	
	NetDocuments September 2020/ndOffice 2.7	E-L	ILT	QL	
	NetDocuments 18.3/ndOffice 2.4	E-L	ILT	QL	
	NetDocuments 18.2/ndOffice 2.2	E-L	ILT		
	NetDocuments 17.2/ndOffice 2.1	E-L	ILT		
	NetDocuments 16/ndOffice 2	E-L			
	Nuance Power PDF Advanced 3	E-L	ILT	QL	
	Nuance Power PDF Advanced 2	E-L		QL	
	Nuance Power PDF Advanced 1.2	E-L			
	Nuance 8	E-L			
	Nuance 7	E-L			

Application	Course	Courseware	Instructor-led Trainer/User Guides	QuickLearn	Learning in Action
	Nuance – Navigating a PDF				LiA
	Nuance – Modifying a PDF				LiA
	Nuance – Collaborating with PDF				LiA
	Nuance – Creating PDFs				LiA
	Nuance – Creating PDFs from Word				LiA
	Office 365	E-L	ILT	QL	
	Office 2016	E-L	ILT	QL	
	Office 2013	E-L	ILT		
	Office 2010	E-L	ILT		
	Office 2007	E-L			
	Excel 2016/365 – Knowing the Best Tool for the Situation				LiA
	Excel 2016/365 – Starting a New Spreadsheet – Part 1				LiA
	Excel 2016/365 – Starting a New Spreadsheet from Scratch – Part 2				LiA
	Excel 2016/365 – Starting a Spreadsheet from Scratch – Part 3				LiA
	Excel 2016/365 – Editing/Maintaining a Worksheet				LiA
	Excel 2016/365 – Formatting a Data Export – Part 1				LiA
	Excel 2016/365 – Formatting a Data Export – Part 2				LiA
	Excel 2016/365 – Formatting a Data Export – Part 3				LiA
	Excel 2016/365 – Analyzing the Data in a Worksheet				LiA
	Excel 2016/365 – Printing an Excel Worksheet				LiA

Application	Course	Courseware	Instructor-led Trainer/User Guides	QuickLearn	Learning in Action
	Excel 2016/365 – Saving a Worksheet as a PDF and Combining with Other Documents				LiA
	Excel 2016/365 – Applying Security to a Spreadsheet				LiA
	Outlook 2016/365 – Managing Contacts				LiA
	Outlook/FileSite – Saving Attachments				LiA
	Outlook/FileSite – Emailing Document Copies and Links				LiA
	Outlook/FileSite – Saving Messages and Attaching Documents to Messages				LiA
	Outlook – Handling Meeting Requests				LiA
	Outlook – Managing Your Appointments				LiA
	Outlook – Searching for Emails in Your Mail Client				LiA
	Power Point 2016/365 – Sharing				LiA
	PowerPoint 2016/365 – Storyboarding Your Outline – Part 1				LiA
	PowerPoint 2016/365 – Storyboarding Your Outline – Part 2				LiA
	PowerPoint 2016/365 – Editing a Presentation – Part 1				LiA
	PowerPoint 2016/365 – Editing a Presentation – Part 2				LiA
	PowerPoint 2016/365 – Logistics of Setup and Presentation – Part 1				LiA
	PowerPoint 2016/365 – Logistics of Setup and Presentation – Part 2				LiA
	PowerPoint 2016/365 – Spicing Up Your Presentation– Part 1				LiA

Application	Course	Courseware	Instructor-led Trainer/User Guides	QuickLearn	Learning in Action
	PowerPoint 2016/365 – Spicing Up Your Presentation– Part 2				LiA
	Word 2016/365 – Updating a Document				LiA
	Word 2016/365 – Efficiently Accessing Word Tools				LiA
	Word 2016/365 – Applying Consistent Formatting				LiA
	Word 2016/365 – Working with Multi-section Documents				LiA
	Word 2016/365 – Reviewing Changes in Documents				LiA
	Word 2016/365 – Working with Data Lists (Tables)				LiA
	Word 2016/365 – Fine-tuning Word				LiA
	Word 2016/365 – Paragraph Numbering				LiA
	Word 2016/365 – Creating/Updating a TOC				LiA
	Word 2016/365 – Working with Cross-references				LiA
	Word 2016/365 – Navigating Long Documents				LiA
	Microsoft Teams	E-L		QL	
	Payne Numbering Assistant 11	E-L	ILT	QL	
	Payne Numbering Assistant 10	E-L			
	Payne Forms Assistant 10	E-L			
	Payne Metadata Assistant 3	E-L			
	TimeBuilder (tailored)	E-L			

Application	Course	Courseware	Instructor-led Trainer/User Guides	QuickLearn	Learning in Action
	Windows 10	E-L	ILT	QL	
	Workshare Compare 10 with NetDocs 18.3 ndOffice 2.4	E-L	ILT	QL	
	Workshare Compare 9	E-L		QL	
	Workshare Compare 8	E-L			
	Workshare Compare 7	E-L	ILT		
	Workshare Compare 9 with NetDocs 18.3 ndOffice 2.4	E-L	ILT		
	Workshare Protect 10 with NetDocs 18.3 ndOffice 2.4	E-L	ILT	QL	
	Workshare Protect 9	E-L			
	Workshare - Comparing Documents				

LTC4 Certification

The above tutorials and KnowledgeChecks have been written in accordance with LTC4 (Legal Technology Core Competencies Certification Coalition). The KnowledgeChecks have been pre-approved for certification in these learning plans:

- Working with Legal Documents
- Collaborating with Others
- Data, Reports & Exhibits
- Security – Lawyers
- Managing Documents and E-mail
- Time and Billing
- Client Relationship Management

Sentinel Security and Compliance Awareness



With the [acquisition of MediaPro by KnowBe4](#), our CLE Sentinel Security and Compliance program now offers access to both KnowBe4 and MediaPro libraries, increasing our security awareness training coverage exponentially. The Sentinel Security Awareness library is available as a separate offering and includes:

- Security Awareness
- Privacy Awareness
- GDPR
- PCI
- HIPAA
- FERPA
- California Regulation
- Employee Conduct
- CLE available

Please contact us to discuss your training and security awareness needs.

Marketing Materials

WiiFM - What's in it for me?

These short videos speak to what the lawyers care about and how the new software will help them in their practice

- NetDocs
- iManage
- Time and Billing (Intapp)
- Proforma
- Productivity Pack

WYGLs - What you are going to LOVE

These are short videos tout the benefits of the cool new features. They give the users a sneak peak about how it's going to make their lives easier.

- Chrome River
- Elite 3E
- iManage
- Intapp
- NetDocs
- Office 2013, 2016 and 365
- Proforma
- Windows 10